



■ ASSURANCE ASSESSMENT SERVICES

LEVERAGING THE PROCESSES AND CREDIBILITY OF A CERTIFICATION BODY TO OFFER CUSTOMER-DEFINED ASSURANCE ASSESSMENTS

MSS Global is an internationally recognized certification body that provides assurance of your operations and your supply chain against customer-defined regulatory, contractual and ethical commitments or other specified requirements.

We validate performance against any combination of:

- International standards
- Contractual requirements
- Regulatory requirements
- Ethical commitments such as human rights standards

We deliver a unique suite of approaches to assessing system compliance that extends beyond traditional 'tick box' auditing techniques to offer you real insight and value. Working with you to identify the 'benchmark' requirements, MSS Global can not only measure compliance but also how effectively that compliance is being implemented through the experiences and business behaviours of your people. In effect we enhance your self-assessment processes to give

you true awareness of potential compliance risk.

Our cost effective assessment methodology is readily scalable to cover any number of people, departments and sites, regardless of where they are geographically located.

Using our suite of assessment methods, we can assist organizations to:

- Identify, measure, and continuously monitor key business risks, including from suppliers and subcontractors;
- Target improvements to enhance business deliverables;
- Identify conformance risk for international standards (ISO9001, ISO14001, OHSAS18001 etc.) and many other governance requirements, such as the ICoC;
- Report and benchmark assessment findings:
 - against strategic, best-practice performance drivers;
 - across departments, sites or other groups of people to pinpoint risk areas;
- View customized reporting relevant to organization-specific performance drivers;
- Verify that post-assessment improvement has successfully addressed issues.

CREDIBILITY UNDERPINS SERVICE DELIVERY

Three key tenets drive our approach:

- the competence of our people, processes and systems;
- a commitment to client confidentiality, and;
- the impartiality of our assessment.

With a strong risk management and ethics background, we understand your needs and pressures. Our language is the same, so nothing is lost in translation or understanding.

As specialists we have few overheads and are able to offer highly competitive rates without sacrificing assurance quality – this quality is safeguarded for you through our accreditation by UKAS.

WE OFFER A NUMBER OF MUTUALLY SUPPORTING ASSURANCE DELIVERY METHODS. WE WORK WITH OUR CUSTOMERS TO DESIGN A SOLUTION WHICH FITS YOUR SPECIFIC NEEDS

Our methods include:

- **Audits/inspections:** Generally conducted at your Head Office or specified work sites.
- **2nd party due diligence:** Audits of your subcontractors, supply chain, or vendors which assess the level of compliance against a specified set of customer-defined standards.
- **Gap Analysis:** Our gap analysis service reviews how your company has already addressed, or plans to address all your identified requirements – be they international standards, contractual and regulatory requirements, or ethical commitments.
- **Education:** We provide on-site or web-based education courses tailored to any international standard, regulation, or internal auditor requirements up to and including International Register of Certificied Auditors (IRCA) certified courses.
- **Innovative Online Assessment Tools:** Our specialty designed remote data collection tool provides management with unique insight into the organization's operational performance, enabling efficient application of assessment resources.

WE PROVIDE ON-SITE OR WEB-BASED EDUCATION COURSES TAILORED TO ANY INTERNATIONAL STANDARD, REGULATION AND INTERNAL AUDITOR REQUIREMENTS

IN ADDITION TO TRADITIONAL METHODS, MSS GLOBAL OFFERS A UNIQUE SUPPORTING SUITE OF ONLINE ASSESSMENT TOOLS

- MSS Global has partnered with Robian Global to design online assessment tools that supplement our assurance services. Our online assessment tools are a cost-effective and offer a low operational impact assurance methodology, executed online and in multiple languages, supporting:
 - The assessment tools evaluate compliance with external and/or internal standards to include contractual requirements;
 - The conduct of remote audits of complex environments or in situations where sending a “boots on the ground” team requires additional evidence;
 - Continuously monitoring of effectiveness without workforce disruption and provides our customers with real-time reports and conformance data;
 - The evaluation of employee engagement and understanding of compliance requirements.
- We offer a unique combination of online assessments and traditional techniques, which are aligned to evaluate the effectiveness of your management system. This is achieved through the discovery of business behaviors combined with examination of documented information to give a full picture with results designed to clearly highlight any problem areas and opportunities for improvement.
- Our approach delivers a far greater insight into your management system's health and ability to deliver planned outcomes than traditional techniques alone, while saving you time and money.
- The Robian Global online assessment methodology has been accepted by UK Accreditation Service as an acceptable supporting method of obtaining audit evidence.

GLOBAL REACH

- MSS Global has a physical presence in the US, UK and Dubai which allows us to provide regionally located support to our clients at competitive rates.
- We have a long-standing record supporting clients in complex environments worldwide.

FURTHER INFORMATION

Please visit our website at www.mssglobal.com or email us at info@mssglobal.com