



## SECURITY OPERATIONS MANAGEMENT ISO 18788

### WHY CHOOSE MSS GLOBAL?

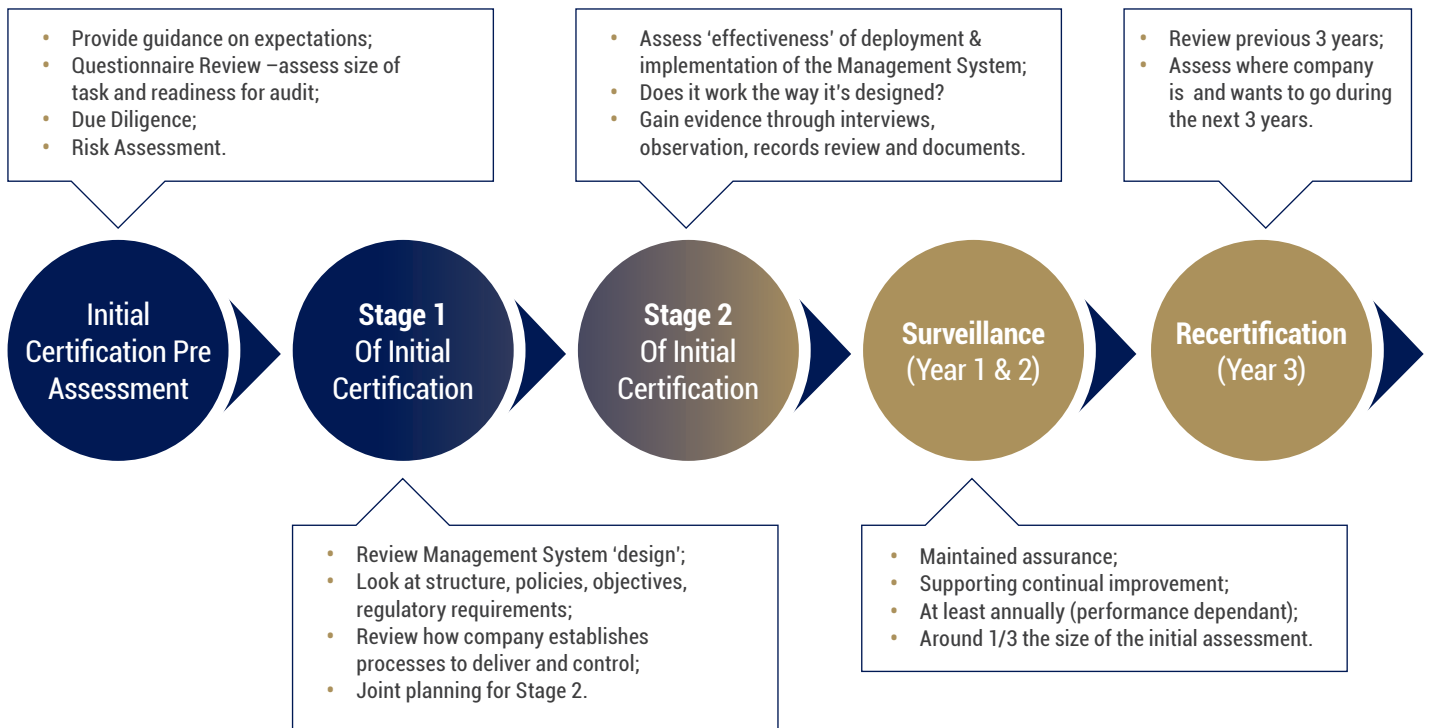
- We are a client focused internationally accredited Certification Body (IAF MLA) that has unparalleled security sector experience;
- We are not a 'generic' Certification Body;
- Our assessment is efficient and effective – we understand your challenges, and speak your language;
- As operators who are born of and understand your enterprise wide risks, we have unparalleled international knowledge to support your certification;
- MSS Global are on the UK committee for the development of ISO 18788, and helped develop the US ANAB PSC 1 Accreditation Rule;
- Value for money investment: initial certification lasts for 3 years subject to annual surveillance, enabling you to bid for contracts where this standard is a conditional requirement.

Contact [info@mssglobal.com](mailto:info@mssglobal.com) to help you achieve certification. We can give you an understanding, provide you with gap analysis, and point you in the right direction.

### THE BENEFITS OF ISO 18788 CERTIFICATION

- As a Private Security service provider or client, certification to ISO 18788 provides credibility, demonstrating effective Corporate Governance – from Board level, to physical delivery;
- Auditing covers from a company's Head Office out to the point of service delivery to clients;
- ISO 18788 enshrines the protection of human rights within the PSC industry's business practices and provide confidence in the quality and professionalism of security firms operating in fragile and complex environments;
- Certification reinforces your credibility and helps you protect your reputation;
- It helps clients protect their reputation, enhances the likelihood of operational success, and reduces internal audit and due diligence burden;
- ISO 18788 is unlike almost any other standard, it is based upon the ethos of the United Nations Guiding Principles of Business & Human Rights. Certification provides clients, governments and communities with assurance;
- You are able to demonstrate sustained improvement to clients through opening up operations to ongoing and regular independent scrutiny; certification is a value for money 'assurance' investment.

## THE CONTINUOUS IMPROVEMENT PROCESS: ASSURANCE THROUGH PERFORMANCE



### ISO 18788 – KEY POINTS TO CONSIDER

- A Security Operations Management System (SOMS) with a risk based approach at its heart;
- ISO 18788 enshrines the protection of human rights within the industry's business practices and provides confidence in the quality and professionalism of security firms operating in fragile and complex environments.
- It covers key aspects of enterprise risk management, placing a strong emphasis on your identification of stakeholders, including clients, employees, subcontractors, and local communities. And it enables a company to identify relevant legal and regulatory guidelines for its operations.;
- It encompasses core security and supporting business functions, and your supply chain;
- Human Rights awareness is an intrinsic strand; it does not sit as an 'adjunct'; it is interwoven across all business functions and processes – from business development, to planning, to supplier selection, to end point delivery;
- Like any effective management control system, ISO 18788 needs to be driven by the senior management team, and resourced;
- ISO 18788 is not a 'tick box' standard.

### HOW MSS GLOBAL CAN SUPPORT YOU

- We can help if you are unsure of the preparation required to achieve certification. We can give you an understanding, provide you with a gap analysis, and point you in the right direction;
- We also offer education packages\* to help you gain the most value from introducing the system.

**MSS**GLOBAL

Contact us now for an application questionnaire for accredited certification; we can then provide you with free, no-obligation, estimate:

[info@mssglobal.com](mailto:info@mssglobal.com)

[www.mssglobal.com](http://www.mssglobal.com)

\* MSS Global is not a consultancy. The education package focuses on the basics of a risk based approach to management systems, internal auditing, and interprets this for ISO 18788 at your location or elsewhere.