

## ROUTES TO CERTIFICATION

### 1. THE FORMAL AUDIT

- Review Management System 'design';
- Look at structure, policies, objectives, regulatory requirements;
- Review how company establishes processes to deliver, control and learn;
- Joint planning for Stage 2.



- Assess 'effectiveness' of deployment & implementation of the Management System;
- Does it work the way it's designed?
- Gain evidence through interviews, observation, records review and documents.

#### ADVANTAGES OF DIRECT ROUTE

- Speed;
- Efficiency - cost effective provided the client is ready in all respects;
- All certifications are required to go through formal audit;
- ISO 18788 and PSC.1 certifications give clients confidence in front-line service delivery.

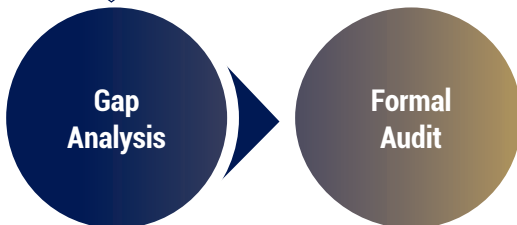
#### RISK

- Client needs to be fully prepared prior to the audit;
- Cost increase if client not prepared and further audit may be necessary
- NB: These risks can be removed by pre-audit support.

### PRE-AUDIT SUPPORT OPTIONS

#### Option 1 - Gap Analysis

- Reviews how your company has or plans to address requirements against the standard.

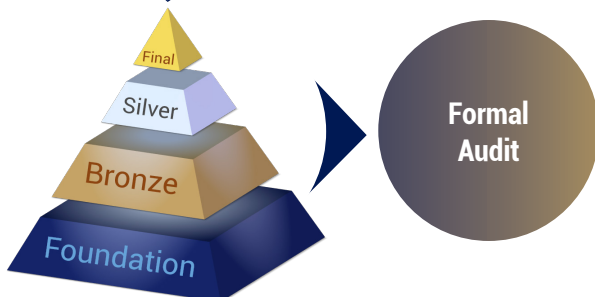


#### ADVANTAGES OF GAP ANALYSIS

- De-risks the formal audit if not confident or fully prepared; it could save on the overall cost of the main audit.
- Informal assessment drawing upon MSS Global expert assessor knowledge;
- Helps you take ownership of the preparation process;
- Provides you with opportunity to discuss any concerns you may have about your policies and processes;
- Helps you identify any areas of concern within your control.

#### Option 2 - Recognized Progression

- Accessible, on-line education and audit based progression service.



#### ADVANTAGES OF RECOGNIZED PROGRESSION

- Assists companies with limited resources or experience to prepare for internationally accredited certification;
- Awards you phased audit certificates to show to clients and support business development;
- Helps you generate capacity and knowledge in a logical manner through measured, progressive online support;
- Allows you to have key components graded through an MSS Global recognized progress award;
- Flexibility by being able to jump across to formal audit after any phase;
- Highly affordable compared to the use of consultants;
- Clear potential to save cost on the formal audit by reducing the amount of days required for Stage 1.

Contact us now for further information and advice; we can then provide you with free, no-obligation, estimate:

[info@mssglobal.com](mailto:info@mssglobal.com) [www.mssglobal.com](http://www.mssglobal.com)

\* MSS Global is not a consultancy. The support packages focus on helping the client generate their own management system through education and example.