



# **MSS**GLOBAL

## **Company Presentation**

# What We Are



**We operate uniquely as a Certification Body.**

The only CB in the world to provide support to the land and maritime security sectors, with speciality in the emergent market and high risk countries.

**Credibility underpins service delivery.**

3 key tenets drive our approach: the competence of our people, client confidentiality and management, and impartiality of the assessment.

**Providing a turn key ISO certification solution for our market.**

Assurance audit through internationally recognised certification of ISO standards. To support client 'capacity', we offer gap analysis to help clients understand their readiness, and education services to support understanding. In addition we offer Human Rights assurance for clients to underpin their ethical business approach.

**Internationally accredited to certify a broad range of generic and specialist ISO standards.**

These include, generic: Quality (ISO 9001), Environment (ISO 14001), Health & safety (BS 18001), and specialist : Supply chain security (ISO 28000), Armed maritime security (ISO 28007), Security operations (ISO 18788), and Private security (ANSI PSC.1). We are expanding to include information security (ISO 27001).

**Our 'Global' name reflects our operational reach.**

In support of our clients, we operate in every continent of the world except Antarctica.

# What We Are Not



**We do not provide security services**

Our focus is on providing quality assurance of the services delivered by our clients – the PSCs, and assurance to those that employ their services such as governments, international oil and extractive companies, NGOs, and local communities amongst whom the PSCs operate.

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**We do not provide consultancy support**

We must safeguard the impartiality of the audit and certification process to ensure it retains integrity. We cannot provide individual client consultancy that sees us providing client specific advice or direction.

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**.... but we can help educate and galvanise the client's team**

We can provide education and understanding so as to empower the client and their people to make changes appropriate to their own company. We offer internal auditor training and gap analysis support where our assessors work alongside our clients to help them fully understand the standards. This process often helps galvanise the client's management team to take full ownership through self-confidence.

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# Growth & Influence



**Operating since 2013**

MSS Global Ltd was registered in 2011 and started operating in 2013. It was set up by former UK Royal Marines seeking to exploit experience to address an emerging demand for assuring the quality of private security companies (PSCs) in high risk environments.

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**Most of our clients are now non-UK based, ranging from bespoke small to multinational PSCs.**

After starting in the UK, we have expanded and now have a truly global client base (including USA, UK, France, Nigeria, Kenya, Somalia, Iraq, Afghanistan, Pakistan, India and Australia); it includes both the world's largest publically and privately owned PSCs.

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**We take a twin track market approach through sector influence, and individual client management.**

Through engagement we have helped shape market understanding and increased demand for sector defining ISO 'best practice' standards.

In support we have been invited to contribute as members of UK and US government sponsored committees, and industry knowledge at conferences and to international organisations.

We offer a bespoke, personal client management service that engenders mutual benefit and loyalty.

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# Client Views



**Don't just take our word for it, listen to some of our clients.....**

*"The whole accreditation was made easy by clear goals and timelines to meet.... Once again MSS Global have surpassed my expectations. Their understanding of the industry and the use of experienced auditors makes accreditation a refreshing experience."*

***Managing Director of a small security company.***

*"All MSSG staff came across as knowledgeable and experienced on the standards they were auditing. During interview and investigations they largely put personnel at ease and were able to re-phrase questions when required in order to ensure that they were understood....the process of accreditation by MSSG has delivered real business benefits for us.....it also helps us develop a corporate communications strategy, both internal and external, that not just complies with international standards but also delivers real business benefits."*

***Managing Director of a large multinational security company.***

*"MSS Global has conducted the audit in a very professional manner with a good understanding of the ISO standards and practical application approach of same. It was indeed a value addition audit with a good learning experience for us."*

***Managing Director of a medium size, non UK or US maritime and land security company.***

**“..assurance through performance”**

**MSS**GLOBAL



SovereignGlobal



“..assurance through performance”

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